

Contamination Policy

It is important that only items acceptable on our collection schemes are put into your recycling containers.

We are only able to collect the materials that our contractors can sort for recycling or composting. Unfortunately, there are still some items that cannot be included – e.g. not all items made from plastic, metal or glass should be included in the grey bin.

If incorrect items are put into the collection vehicle, the whole collection load may be rejected and none of the material recycled or composted, undoing the good work of other residents and costing taxpayers extra money.

Our contamination policy:

- On collection day all crews carry out a visual inspection of the bin to check for contamination.
- If incorrect items are found in recycling containers they will not be emptied.
- The collection crew will leave a yellow sticker on the bin, box or bag.
- The crew will report on their day sheet where stickers have been left and what is wrong. This is then logged and a letter is sent to the resident.
- Residents must remove the incorrect items and place the bin out on the next scheduled collection date.
- We will not return to empty bins that have been reported as contaminated.
- This process is repeated on the second occasion that incorrect items are found in the bin.
- If contamination is reported a third time within a six month period, the crew will place a red sticker on the bin, a letter is sent to the residents and arrangements are made to remove the bin.

This policy is aimed at the individuals who have no regard for recycling or the environment. It is not to target residents who make genuine mistakes.