



# Home Options

Social housing tenancies in High Peak and Staffordshire Moorlands are allocated through the Home-Options website.

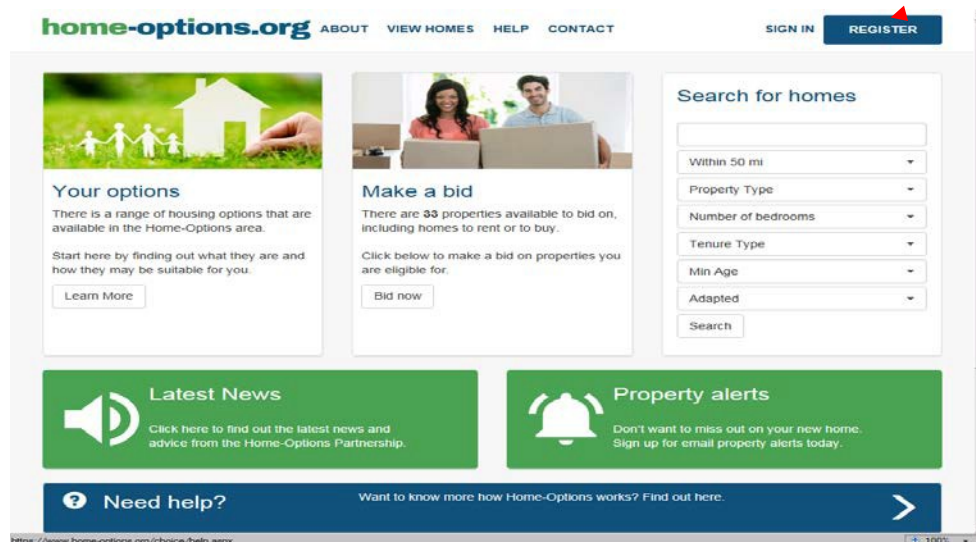
Before you start your application, you will need:

- your National Insurance number
- details of your address(es) over the past five years
- a phone number or email address

To register to join Home-Options go to [www.home-options.org](http://www.home-options.org) Click the tab that says 'register'.

This will take you into another section which gives more detail about how the scheme works and how to create your application. There are 2 stages to the application process – the initial assessment to check if you are eligible to apply for Home-Options and then the main application form. Please note: If you are eligible you will automatically be directed onto complete the housing application form.

Just follow the form through, giving as much information as possible and press 'submit'.



We will require the following information before your application can be activated

- **Proof of Identity for all household members** e.g. Drivers Licence, Photo ID / Birth Certificates (Applicant & Children)
- **Proof of Current Address** e.g. Recent Utility bill / Council Tax bill / tenancy agreement or bank statement
- **Proof of National Insurance number for all adults**
- **Proof that children are living with the applicant** - Child Benefit or Child Tax Credit award letters
- **Full Address History** – 5 Years History


If you need to move due to medical need or other circumstances please provide proof e.g. Doctors letter, letter of support from social worker etc. Please DO NOT send original documents, copies are sufficient.

**Applications will not be processed unless ALL this information is received and you will not be able to log in or place bids for properties**

Please ensure your Home-Options registration number (HPCH/000 or SM/000) is clearly marked on all correspondence and documentation.

Applications will be removed from the system if the information to support your application is not provided within 28 days.

**Please email supporting information to [AdminRegion3@yourhousinggroup.co.uk](mailto:AdminRegion3@yourhousinggroup.co.uk)**

You can even take a picture of the evidence and upload it -  [have a quick look at our guide to taking pictures of evidence here. \[1MB\]](#)