

Contamination Procedures

It is important that only items acceptable on our collection schemes are put into your recycling containers.

We are only able to collect materials our contractors can sort for recycling or composting. Unfortunately there are still some items that cannot be included, for example not all items made from plastic or metal should be included in the grey bin.

If incorrect items end up in the collection vehicle, the whole collection load may be rejected and none of the material will be recycled or composted, undoing the good work of residents and costing taxpayers extra money.

Our contamination procedure:

- On collection day all crews carry out a visual inspection of your bin to check for contamination.
- If incorrect items are found in recycling containers they will not be emptied.
- The collection crew will leave a tag if they see contamination of non recyclable items.
- The crew will report where the tags have been left and why the bin was not emptied.
- You must remove the incorrect items and place your bin out again on the next scheduled collection.
- If incorrect items are found for a second time then the process is repeated and a letter is sent clarifying what is wrong, and giving an opportunity to get in touch.
- If contamination is reported a third time within a six month period, the crew will place final tag and a final letter will be sent with arrangements made to remove this bin.
- A new recycling bin can be reordered after a 6 month period.

This procedure is aimed at the individuals who have no regard for recycling or the environment. It is not targeting residents who make genuine mistakes.